



People Overview and Scrutiny Committee

Monday, 28 November 2016

REPORT TITLE:	2016/17 Quarter 2 Wirral Plan Performance - People Theme
REPORT OF:	Executive Director for Strategy

REPORT SUMMARY

This report provides the 2016/17 Quarter 2 (July – September) performance report for Wirral Plan pledges under the People theme. The report, which is included as Appendix 1, provides a description of the progress in Quarter 2 as well as providing available data in relation to a range of outcome indicators and supporting measures.

At quarter 1, feedback was provided by each of the Overview and Scrutiny Committees on the reports provided. Following this, officers met with the Committee Chairs and Spokespersons to review report provision. This report pilots an approach agreed at that session to provide more detail in terms of performance against each of the pledges that fall within the remit of the People Committee.

Quarter Two Performance Summary

The key performance highlights for quarter 2 include:

- A pilot approach to identify socially isolated older people has been completed in Eastham. The event was led by Age UK Wirral and resulted in 76 referrals to partner organisations. 7 people were identified as wanting to volunteer as befrienders and mini-bus drivers which will increase capacity in services as well as demand. A need was also identified for a bereavement peer support group and this is now being set up.
- Whilst not achieving our ambitious target for the early year's foundation stage profile, results have increased from 69.5% in 2014/15 to 69.8% and we still remain one of the highest in the region and nationally. The key focus is on narrowing the gap for children eligible for free school meals not reaching a good level of development which has fallen short of the 2016/17 target.
- The take up of the 2 year old offer has improved from 72.2% at quarter one to 74.1%. However there is a continuing challenge to ensure that all eligible children take up their education places. The underlying data tells us that Birkenhead has the highest number of eligible children but has the lowest percentage take up. A whole partnership approach to tackle this is being developed and will be rolled out over the remainder of the reporting period.
- Whilst the targets in respect of Health Visits at 6-8 weeks, 12 months and 2-2½ years are below target, there is an improving trend for the 12 months and 2-2½

year's data. For these indicators it was agreed to set challenging targets and make expectation for compliance and improvement clear to our providers and partners.

- Educational attainment at Key Stage 4 trends show performance being sustained or improved on the previous year. Provisional GCSE results indicate that the number of pupils achieving good GCSEs in English and Mathematics has improved by 4% to 67.2% which puts Wirral the second highest attaining North West authority. However performance is falling short of the ambitious targets set this year. The gap in attainment between free school meal pupils and their peers remains the priority.
- The latest data in respect of the proportion of children living in low income families shows a worsening trend. However, our family intervention service levels of engagement have exceeded the quarter 2 target. Further work is required to in relation to school attendance figures to improve our performance in terms of demonstrating positive outcomes with families.
- All measures in relation to the people with disabilities live independent lives pledge are showing strong performance. Employment data for people with disabilities has significantly exceeded the target.
- In line with our strategy to address under-reporting and reduce incidents of repeat domestic abuse, the number of referrals continues to increase in quarter 2 and repeat victimisation has reduced. There remains a challenge to address the perceived under-reporting in households with children.
- The Tomorrow's Women Wirral Peer Mentor Project has proved to be a highly effective community-based support programme for survivors of domestic abuse. It has resulted in peer mentors being trained up to champion domestic abuse support in order that more victims have the confidence to come forward.

RECOMMENDATION/S

That the People Overview and Scrutiny Committee notes the content of the report and highlights any areas requiring further clarification or action.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 To ensure Members of the People Overview and Scrutiny Committee have the opportunity to scrutinise the performance of the Council and partners in relation to delivering the Wirral Plan.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 This report has been developed in line with the approved performance management framework for the Wirral Plan. As such, no other options were considered.

3.0 BACKGROUND INFORMATION

- 3.1 The Wirral Plan is an outcome-focussed, partnership plan which has 16 supporting strategies that set out how each of the 20 pledges will be delivered. For each pledge, a partnership group has been established to drive forward delivery of the action plans set out in each of the supporting strategies.
- 3.2 A Wirral Plan Performance Management Framework has been developed to ensure robust monitoring arrangements are in place. The Wirral Partnership has a robust approach to performance management to ensure all activity is regularly monitored and reviewed.
- 3.3 Data for the identified indicators is released at different times throughout the year as a result not all Pledges will have results each quarterly reporting period. Some indicators can be reported quarterly and some only on an annual basis with annual figures reported in the quarter they become available.
- 3.4 For each of the indicators a RAGB (red, amber, green, blue) rating is provided against the target and tolerance levels set at the start of the reporting period, with blue indicating performance targets being exceeded. There is also a trend key which shows whether performance has improved, remained static or deteriorated since the start of the Wirral Plan.
- 3.5 There is no report included for the *vulnerable children reach their full potential pledge*. Following an Ofsted Inspection work in connection with improving outcomes in this area is being reviewed and refreshed. An Improvement Plan in response to the inspection is now being delivered and arrangements are being put in place to ensure robust scrutiny through the Children Sub-Committee. Further information on this is provided in the work programme item also included on the agenda for this meeting.
- 3.6 All Wirral Plan performance reports are published on the performance page of the Council's website. This includes the high level Wirral Plan overview report and the detailed pledge reports which include updates on progress on all activities set out in supporting strategy action plans.

4.0 FINANCIAL IMPLICATIONS

- 4.1 There are no financial implications arising from this report.

5.0 LEGAL IMPLICATIONS

- 5.1 There are no legal implications arising from this report.

6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS

- 6.1 There are none arising from this report.

7.0 RELEVANT RISKS

- 7.1 The performance management framework is aligned to the Council's risk management strategy and both are regularly reviewed as part of corporate management processes.

8.0 ENGAGEMENT/CONSULTATION

- 8.1 The priorities in the Wirral Plan pledges were informed by a range of consultations carried out in 2015 and 2016 including the Wirral resident survey.

9.0 EQUALITY IMPLICATIONS

- 9.1 The Wirral Plan equality impact assessment can be found at:
<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments/equality-impact-assessments-2014-15/chief>

REPORT AUTHOR: *Michael Callon*
Team Leader: Performance and Scrutiny
telephone: (0151) 691 8379
email: michaelcallon@wirral.gov.uk

APPENDICES

Appendix 1: Wirral Plan People Theme – 2016/17 Quarter 2 Pledge Reports

REFERENCE MATERIAL

N/A

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
People Overview and Scrutiny Committee	8 September 2016